

Business Quality Manual – ISO 9001:2015

Company Profile:

Hydrotech, Inc. is a motion controls solutions provider to a diverse range of industries. Our mission as a company is to strengthen America's manufacturing competitiveness and be a strategic partner to our customers for their solutions.

Hydrotech first opened its doors in April 1967 as Hydrotech Engineering Company and changed to Hydrotech, Inc. in 1968. As the years have progressed, Hydrotech, Inc. specialized in working with customers to develop solutions to fit their needs. We have state-of-the-art-facilities, with highly skilled engineers and technicians, dedicated to working with customers to develop the right solutions. Our advanced capabilities and team of devoted professionals has continued to enhance our strength in today's marketplace.

Systems design was emphasized as a method of selling not only systems, but the systems knowledge, which enabled the selection of hydraulic pumps, valves, filters and automation technologies most suited to the application needs of our customers. This has been our goal from the beginning.

Hydrotech, Inc. primarily operates in Ohio, Kentucky, and portions of West Virginia and Indiana and can provide personal and localized support. We support our customer base with reliable inventory solutions. Our solutions represent the highest quality products that incorporate the latest technologies for both industrial and mobile markets. The capabilities and services of Hydrotech, Inc. make us a leader in this region for complete solutions and integration of hydraulic, automation, pneumatic and electronic motion control products.

We provide engineering, design, assembly, service, and repair of any fluid power product or solution available. We also provide installation and commissioning of hydraulic, automation, pneumatic, lubrication systems, and several other process solutions across a broad range of industries and applications. We are a turnkey provider with the in-house capability of total system integration to customer specifications, including electrical panel design and software development.

Hydrotech, Inc. distributes products from the world's leading manufacturers of motion control components including Bosch Rexroth, Sun Hydraulics, Hydac International, and over 40 others. We combine these superior products with engineering and manufacturing expertise to enhance systems and integration with controls design and programming capabilities to meet project specifications.

In 2006, Hydrotech, Inc. acquired Atlas Fluid Components in Cuyahoga Falls Ohio. This addition has provided an emphasis on the systems and solution selling concept that embraces a value-added approach to the marketplace.

Divisions:



Hydrotech, Inc. supplemented our automation capabilities with the acquisition of DynaDrive of Solon, Ohio in 2009 and ACP Automation of West Chester, Ohio in 2013. The two companies were combined in 2014 to form the division known as Hydrotech Automation.

In 2007, Hydrotech, Inc. launched DHP Power Packs LLC with an eye on the future of high volume hydraulic applications in mobile and industrial markets. Our team leads the field in its applications and innovative designs, currently in medical, wind energy, snow and ice control, trucking and military sectors.



Quality Management System:

This Quality Manual describes the policies and company-wide control system of the Hydrotech, Inc. Quality Management System (QMS). The QMS described in this manual meets all requirements of the Technical Specification ISO 9001:2015 standard. Procedures have been created and implemented that also meet the requirements of this international standard. All processes, projects, and assembled products follow the QMS to ensure products and services meet or exceed customer satisfaction and expectations.

Scope of Registration:

The scope of this registration is the design, distribution, build, install and service of hydraulics, automation, filtration, lubrication, pneumatics and DHP systems.

Interaction of Processes:

Reference the flowchart Appendix A page 5.

Sites:

All QMS activities are performed at: 10052 & 10088 Commerce Park Drive, Cincinnati, Ohio 45246 and 135 East Ascot Lane, Cuyahoga Falls, Ohio 44223.

Strategic Direction / Context:

1. **Goals:** To get to know our customers better and fully understand where we can mutually grow our businesses together. To grow our current customer base and use our expertise to gain additional customers. To strive for full understanding of customer needs and ensure our internal systems are set up to satisfy those needs to deliver as promised.
2. **Quality:** Ensure all business activities are conducted in a controlled manner that allows for work standardization and reduction in product and process variation. Measure, review and improve all processes against established business objectives.
3. **Technology:** Integrate technology in our daily business to help our customers and suppliers access and integrate to improve business flows. Utilize technology to facilitate ease of doing business with our company.

Interested Parties:

Hydrotech, Inc. has evaluated and determined the interested parties that are relevant as they apply to the Quality Management System. The interested parties are as follows:

Interested Party	Internal or External	Expectations
Customer	External	Quality product with on-time delivery
Employee	Internal	Career / work satisfaction: measured with employee turnover
Suppliers	External	Continuing business opportunity for valued suppliers
Community	External	Good neighbor, frequent reviews of property and appearance
Ownership	Internal	Return on investment and return goals achievement
Statutory/Regulatory	External	Meet requirements without penalty (including tax base)

Risk Management and Opportunity Enhancement:

Risks and opportunities are assessed as part of the Quality Management System on a regular basis for all processes. Risks, Opportunities and Metrics are developed by the process owner and documented on the process description flows (turtles). Turtles are incorporated into the document control structure and reviewed for adequacy during the internal audit process.

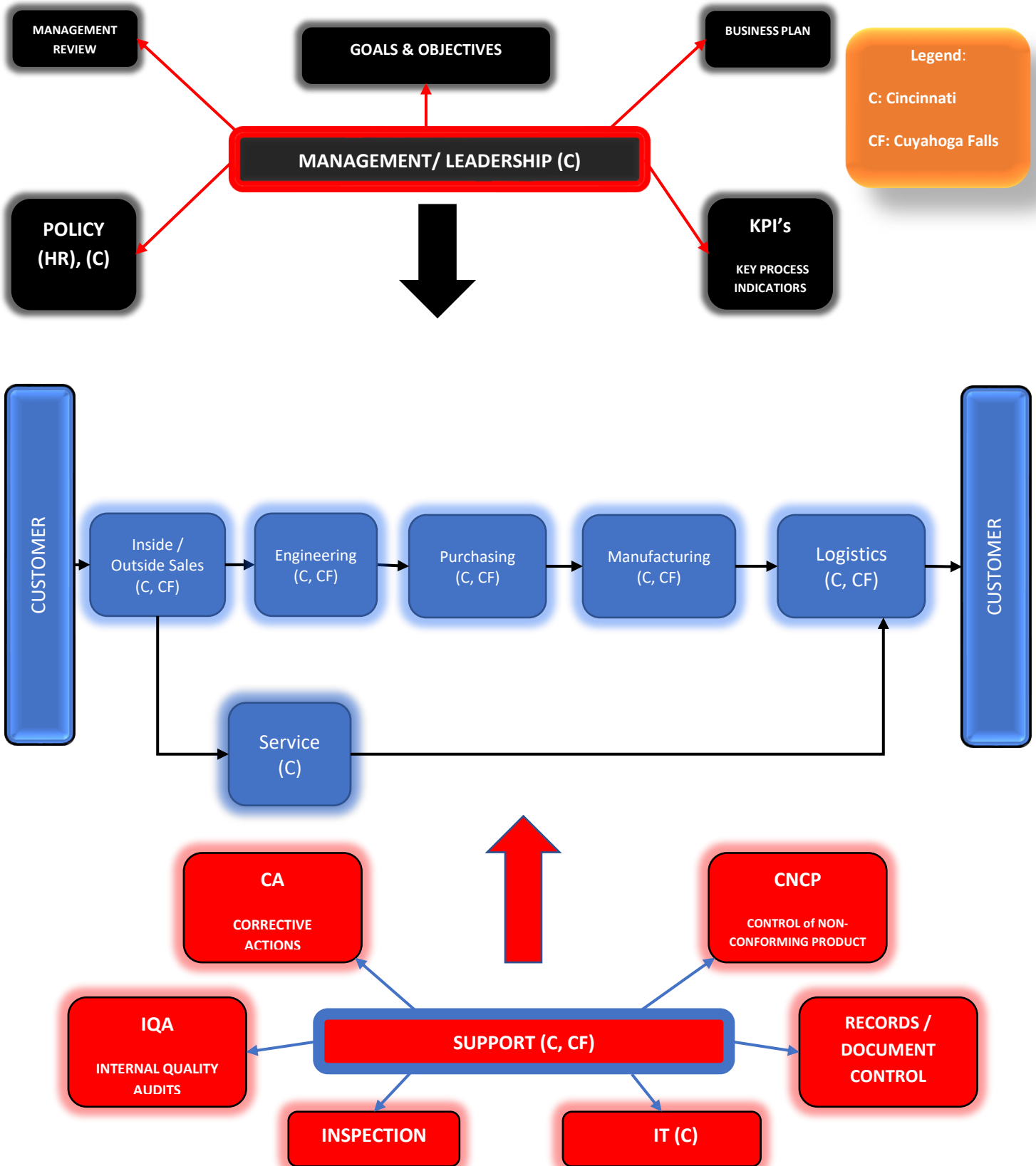
Our Quality Policy



We deliver the best solution while implementing improvement methodology utilizing a system of process ownership, every time.

Appendix A: The following chart describes Hydrotech's interaction of procedures and the ISO 9001:2015 responsibilities matrix.

HYDROTECH'S PROCESS APPROACH



We are Hydrotech

Our purpose is to provide exceptional customer service and help strengthen America's Manufacturing competitiveness. We bring new ideas, engineered solutions, and technical expertise to our customers. We serve manufacturers who value a strategic partner for mutual growth & success.

Hydrotech is ISO 9001:2015 Certified

Reviewed and approved by:

Mike Tonyan Rodney Landers John Conway

REVISION HISTORY:

REV:	DATE:	REVISION:	BY:
00	May 2018	New Quality Manual	HYD
01	June 2018	Remove Eagle logo, update process map	DK
02	May 2019	Remove Hydrotech Picture, update process map, update scope	DK